

VIM Tools Inc. Tampa, FL 33610 800-728-4942 813-231-0111 FAX 813-231-6305 E-mail CServ@vimtools.com

WARRANTY for VIM Tools

All VIM tools carry a Limited Lifetime Warranty. Any tool that fails during normal use will be repaired, replaced or a repair kit will be sent to you. Warranties should be processed through the original method of purchase. If the that option has been exhausted, VIM Tools has provided a warranty claim option on our website. The user will be responsible for shipping and handling fees when using this warranties claim option. Please note, once a warranty claim has been submitted through our website, you will be notified within 48 business hours of the status of the claim. If your claim is denied due to misuse or abuse of the tool, you will be refunded the cost of shipping.

Sets:

Warranty on sets applies to individual parts within the set. If one part is deemed defective VIM Tools will replace the defective part, not the complete set.

VIM Tools does not provide any warranty for products labeled other than VIM Tools. VIM Tools will not provide any warranty for products subjected to abnormal use. Abnormal use includes, but is not limited to, abuse, accident, alteration, neglect, and unauthorized or unreasonable use or repairs. Please inspect and clean your tools daily. VIM Tools reserves the right to make any changes in construction or design at any time without obligation in incorporating such changes to tools or equipment previously sold.

VIM Tools shall not be liable for any consequential or incidental damages incurred by the purchaser. The exclusive remedy for any product found to be defective under the above warranties is limited to refund, repair, or replacement of the defective product.



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